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**Motivate
the people who count!**

Increase Sales!

Get more from your Noble!

Impress visitors and close deals!

Create a self motivated Call Centre

Noble Systems Wallboards give agents, Supervisors, team leaders and managers instant access to the key metrics that drive improvements in sales, agent motivation and customer retention. In comparison to almost all other forms of call centre technology, wallboards represent outstanding value for money and almost instant ROI.

Release manager time, train more agents

Two of the biggest issues facing call centres are staff turnover and time to train. Giving agents instant access to key **Noble Systems** metrics means managers have more time to mentor and train.

Thanks to a unique partnership between wallboard experts SJS Solutions and Noble Systems, it's easier and cheaper than ever to motivate staff and improve sales with clear, professional, full colour wallboards.

Fast Response, Instant Optimisation

Noble Systems Wallboard Solutions focus on the key metrics that have the greatest impact on the performance of your call centre. By giving agents a clear view of their sales performance and targets they know exactly what is expected of them and how well they are doing in *real-time*. Agent stress is reduced by giving agents clear, easy to access to performance information.

Powerful Technology, Quick Results

By using the latest in thin-client hardware and browser-based techniques, SJS feed *real-time* campaign and agent status data from Noble Systems, via your existing network, to VGA compatible screens (LCD, TFT, Plasma etc).



New technology and the ever decreasing cost of flat-screens means everyone can benefit from **Noble Systems** Wallboard Solutions.

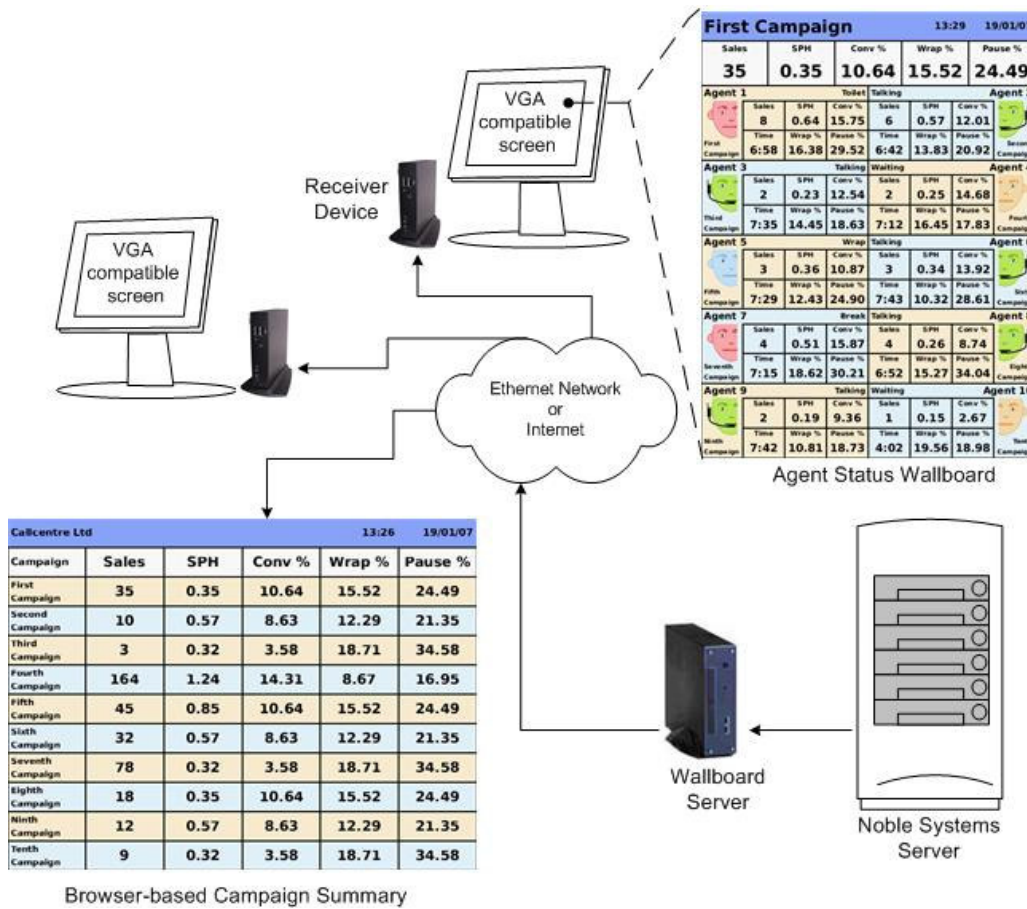
Features

- [Noble Systems approved and tested](#)
- No dedicated cabling required
- Small, silent and easy to install hardware
- 100% Scalable, multiple screens
- Tailored screen layouts
- Full colour, professional displays
- Instant messaging
- Browser-based Management screen
- Compatible with any LCD or Plasma screen

Benefits

- Increase performance and revenue
- Get more from **Noble Systems** and accelerate ROI.
- Motivate staff by clearly communicating key **Noble Systems** Metrics to agents, team leaders and managers.
- Close more deals by impressing prospects and visitors
- Quickly identify agent status in real-time (status heads, see screen on page 2)
- Keep your call centre optimised at all times.
- Empower managers to take control by giving them instant access to real-time **Noble Systems** data via their desktops
- Make a clear statement about the importance your company places on performance.
- Improve communication with Instant Messages

Quick Installation, Fast Results



Noble Systems Wallboard Users include:



Total Flexibility:

In order to meet the ever changing needs of modern Noble Systems call centres, SJS Solutions is pleased offer you the opportunity to change screen layouts, blend data from multiple sources and use wallboards for the display of multimedia, such as training presentations. By providing more flexibility than our competition we guarantee your satisfaction, every time!

"Any agent, supervisor or manager can see exactly how well we are servicing our clients by either looking at a wallboard or by going to a special web-page where team results are constantly updated. The screens update every 2 seconds and really help motivate agents while making life a lot easier for our supervisors and managers. The response from visitors has been fantastic; everyone is impressed with what SJS have achieved!"

Greville Crowder, Managing Director, GCL Direct

"The results are stunning; we have 10 large flat-screens displaying key campaign data, a graphical illustration that allows our managers to quickly identify agent status, plus a browser-based campaign summary that can be instantly accessed from any PC on our network. Thanks to SJS we have complete performance data transparency, performance standards have improved and we are providing a better service to our clients."

Paul Jones, Managing Director, 1CallDirect

For an **instant quote** send details of your Call Centre

(agent numbers, screens quantities etc) to:

info@sjssolutions.co.uk and we will reply within **24 hours**.

For more information please contact SJS Solutions free on:

0800 298 5165 or go to: www.sjssolutions.com